

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 15th September 2015

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| Title of paper: | WARD PERFORMANCE REPORTS | | |
| Director(s)/ Corporate Director(s): | Andy Vaughan Strategic Director Commercial and Neighbourhood Services | Wards affected: Dales St Anns Mapperley | |
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| Other colleagues who have provided input: | Dorothy Holmes Locality Manager 0115 8839804 dorothy.holmes@nottinghamcity.gov.uk Dave Halstead Head of Neighbourhood Operations and Deputy Director of Commercial & Neighbourhood Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk | | |
| Date of consultation with Portfolio Holder(s) (if relevant) | N/A | | |
| Relevant Council Plan Strategic Priority: | | | |
| Cutting unemployment by a quarter | | | <input type="checkbox"/> |
| Cut crime and anti-social behaviour | | | <input type="checkbox"/> |
| Ensure more school leavers get a job, training or further education than any other City | | | <input type="checkbox"/> |
| Your neighbourhood as clean as the City Centre | | | <input type="checkbox"/> |
| Help keep your energy bills down | | | <input type="checkbox"/> |
| Good access to public transport | | | <input type="checkbox"/> |
| Nottingham has a good mix of housing | | | <input type="checkbox"/> |
| Nottingham is a good place to do business, invest and create jobs | | | <input type="checkbox"/> |
| Nottingham offers a wide range of leisure activities, parks and sporting events | | | <input type="checkbox"/> |
| Support early intervention activities | | | <input type="checkbox"/> |
| Deliver effective, value for money services to our citizens | | | <input type="checkbox"/> |
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Summary of issues (including benefits to citizens/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):

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| 1 | Area Committee note and comment on the Ward Performance Reports for quarter 1 2015/16. |
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2.5 The following brief summary by the respective Ward Neighbourhood Development Officer highlights the key issues:

Ward St Ann's – NDO Michelle Graley

The NAT Team are currently in the process of arranging the St Anns Week of Action. The theme will be around the environment and the promotion of positive individuals and groups in the area. The strap line will be to raise the 'Spirits of St Anns'. Due to the original date being unsuitable for most partners the St Anns Week of Action date has now been rescheduled to **Monday 26 October to Friday 30 October 2015**. This years Week of Action will continue to demonstrate excellent partnership working and improved public confidence.

Safer Theme – Criminal Damage, Violence & Dwelling Burglary

Domestic Violence Update

Over the coming year we anticipate an increase in domestic violence crimes compared to the same period the previous year. This is due to the new concentrated project working within St Anns See St Anns Ward Priorities

- Continue awareness raising campaign
- Provide training for community organisations
- Encourage all staff working in the ward to access Equation training.
- Ensure availability of black and red cards in all public venues.
- Provide specialist support in to Social Care and Family support teams to enable case holders to achieve better outcomes with families and children.

Provide networking opportunities for staff working in the ward to ensure better joint working.

Safety

Overall Crime in St Anns is up by 13% year to date. As anticipated Domestic Violence reports have increased these is probably due to the concentrated project working within St Anns this is showing an increase of 24%. ASB for the first time in months have shown a dramatic decline – Noise Pollution is showing a significant drop and is currently down by 11% based on last years figures.

Cleanliness

The Cleanliness score for St Anns are consistently showing above 86 baseline average. Fly tipping and Graffiti are also showing a down hill trend. Whilst Dog Fouling remains high based on year to date figures. The priority for the NAT's will be to discuss the plan with CPO's to tackle hotspots and campaign to encourage responsible dog ownership during the St Week of Action 2015.

Unemployment

The current quarterly figures show an overall decline in Unemployment. Figures show employment has dropped by 30%. Year to date figures are 1,929 against higher figures of 2,754 this time last year.

Skate Plaza – King Edwards Park Update

On 8th July 2015 a funding application was submitted to Waste Recycling Environmentals Ltd (WREN) – The decision is expected by 2nd September 2015

Ongoing Parking issues in St Ann's

The St Anns Councillors have asked for a review of parking concerns across the St Ann's Area, to make sure that problems are being looked at and that when restrictions are being introduced the problems are not being moved on or further into the St Anns area. To do this, some of the current proposals for new parking restrictions have been put on hold. Traffic Management are in the process of carrying out a study across all areas of St Ann's. This work is to look at ways to reduce inconsiderate parking in the area and ideas to resolve parking problems. The plan is to look at current restriction to see if they are suitable, consider new developments and their impact on local citizens, and reduce the amount of vehicle displacement from non-residents. Once this document has been finalised we hope to look at potentially phasing the work to address the problems across the area and invite affected residents to "drop in" sessions where we can discuss ideas.

Local Issues Public Meetings schedule and Ward Walks

Ward Walks

Tuesday 29th September 2015 - 11.30pm till 1.00pm – **Duncombe Close and surrounding areas** - Meeting at the staff entrance at the back of the St Anns Valley Centre

Tuesday 3rd November 2015 – 11.30pm till 1.00pm - Leighton Street/ Bilby Gardens - Meet on the corner of Leighton Street and Carlton Road

Tuesday 15th December 2015 – 11.30pm till 1.00pm – Comyn Gardens/ Hedderley Walk – meet on the entrance to Comyn Gardens and St Anns Well Road

Public Meetings

Wednesday 30th September 2015 – 6.00pm till 7.00pm – **St Anns Central** - St Anns Valley Centre - One Councillor will need to be available for the surgery drop in.

Wednesday 25th November 2015 – 6.00pm till 7.00pm – **Sneinton Elements** - Sneinton C of E Primary School (TBC)

Wednesday 16th December 2015 – 6.00pm till 7.30pm – **Stonebridge Est** - Blue Bell Hill Community Centre (TBC)

Financial Inclusion & Unemployment

St Anns Councillors are very keen to ensure clear targeted work in their ward to support the unemployed back into work, with a focus on the under 25s, the over 50s and the long term unemployed. They are also keen for support on financial inclusion and help with basic financial management, e.g. access to bank accounts, best online deals for fuel, avoiding high cost lenders

Advice Nottingham and Nottingham University are planning a Financial Resilience event for St Ann's on Friday 1st October 2015, to be held at the Chase Neighbourhood Centre. The purpose will be to identify the key needs in the area, and develop a local action plan/ group to take things forward.

Community Engagement

Brave Cinema Screening

Equation with a bit of help from the local NAT Team are hosting - This summer, Equation's anti-sexism Reel Equality Film Club offering parents and kids a chance to enjoy a *free* family afternoon screening of Disney Pixar's Brave (PG). This epic and mystical story follows the adventures of rebellious Princess Merida, who challenges tradition to change her fate. Open to all, with free popcorn and prize draw! The event will take place at St Anns Valley Centre – Monday 24th August starting at 2.pm

Valley Centre library desk tells us, there has been huge interest in the partnership Reel Equality screening event of *Brave*, which is fantastic. Reel Equality screening event in St Anns in October, hopefully as part of the Week of Action to show the film *Made in Dagenham* about British women who campaigned for equal pay, and make the event about celebrating and encouraging women to get involved in making positive change in their community (and men respecting and facilitating this involvement and recognising women can be leaders and change-makers).

St Anns Christmas Light Switch

Will take place in various areas around Robin Hood Chase – the event will take place Wednesday 2nd December 2015 – Starting from 4.00pm

St Anns Ward Finance

Ward Councillor Budgets

Total C/F £55,349

Total Amount allocated this period - £3,781

Budget Remaining Unallocated – £48,568

Area Capital Fund

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| LTP- New budget allocation 2015/16 | £ 97,000 |
| LTP- Carried Forward 2013/15 | <u>£33,749</u> |
| Total budget for 2015-16 | £130,749 |

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| Public Realm - New budget allocation 2015/16 | £58,250 |
| Public Realm - Carried Forward 2013/15 | <u>£23,501</u> |
| Total budget for 2015-16 | £81,751 |

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| Total Amount allocated this period | £51,894 LTP |
| | £51,758 Public Realm |

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| LTP - Total Budget Remaining Unallocated | £78,855 |
| Public Realm - Total Budget Remaining Unallocated | £29,993 |

Ward: Mapperley – NDO: Fi Cusick

Safer Theme - Crime and anti social behaviour (ASB)

- Auto crime remains a priority policing issue and statistics are down on this time last year – 3 incidents in July 2015 – down 30% YTD
- Burglaries – 13 incidents in July 2015 – down 9% YTD.
- Criminal Damage - 12 incidents in July 2015.

- Sexual offences – shows a slight increase in reported issues – 8 incidents in July 2015.
- Domestic Violence and Hate Crime have both seen a slight increase year to date – 11 incidents in July 2015.
- The Prostitution Task Force report that levels remain at a constant low with no reports of incidents from the community.
- The CCTV camera on Elm Bank remains fully operational and is working well.
- The newly purchased 3G CCTV camera is to be installed on St Bartholomew's Road due to reported incidents of ASB and drug dealing.
- Overall crime levels are down by 5% YTD.

Neighbourhood theme – Cleansing and Environmental issues

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors and cleanliness levels remain very good – score index of 89 for June 2015.
- Levels of fly-tipping have dramatically increased during June 2015. City Services are reactively clearing the fly-tips with Community Protection following up any leads provided.
- Work has taken place to progress Area Capital Schemes and NCH environmental schemes.

Working theme – unemployment

- Data suggests that Young People, 50+ and long-term unemployed are our priority
- City College holds weekly job club sessions at Wells Community Centre, Thursdays 12-2pm

Ward Priorities

- It is intended that these will be reviewed through the NAT and rewritten over the next couple of months

Day of Action 2015

- The Mapperley NAT Team is currently working on ideas for a Day of Action for 2015. This is likely to take place in October and will be targeted to the Woodborough Road area but this is subject to change dependent on immediate priority issues.

Community engagement

- Environmental Volunteering Days – contact John Simpson, Park Ranger 07971 880991
19th September 2015 – 10-12
17th October 2015 – 10-12
21st November 2015 – 10-12
- St Ann's Residents Association – meets 6.30pm at Wells Community Centre
14th September 2015 – 6.30pm
12th October 2015 – 6.30pm
9th November 2015 – 6.30pm
14th December 2015 – 6.30pm

Consultation planned

- Ward Forum dates;
tbc
- **Ward Walks**
17th September, 10-11am – St Bartholomews/Ball Street area
23rd October, 3-4pm – area tbc

16th November, 3-4pm – area tbc

Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti social behaviour (ASB)

Crime and ASB report

Crime –

From Ward data figures for July – All crime on Dales Ward is down by 14% (75 offences). Victim Based crime is down by 13% (56 offences).

Dales Ward is over average in relation to other Wards in two areas of thefts and ASB.

Burglary dwelling is down by 1 over the same period last year (23-22). In July we had 4 offences, of these 2 seemed to have been committed by an ex-partner. There are no patterns to the other offences.

Burglary Other – No issues identified, only 2 offences in July.

Vehicle Crime – 7 offences in July but down over the year from 33-23. In July, 3 vehicles stolen – a car, a boat and a quad bike. Of the 4 remaining thefts from vehicles they were all different type offences in different areas on the Ward.

Criminal Damage – Decrease 91-69 offences from same time last year. Over the month 15 offences and no patterns.

Current issues impacting on crime data July 2015 – Only areas showing an increase in the month and year are thefts. This is a combination of shop thefts (mainly from Co-op), Colwick Car Boot thefts, and various other thefts of pedal cycles, mobile phones etc. In addition Possession of Weapons – up from 3-7 over the year, this is more of an issue with how the incident is recorded.

ASB –

Hotspot patrol areas are Greenway Park, Meadow Lane, Colwick Road and usual areas of Boulevard/Kentwood etc.

Youth related ASB up by 11 incidents over the year, but no significant increase in the month or year. Noise continues to be the main area. There are a number of repeat callers but action is being taken where these premises are identified.

Community Protection -

In August Sneinton/Dales CPOs dealt with the following

Fixed Penalty Notice Issued- 1. Alcohol Confiscations-3. Businesses visited and Trade Waste License checked- 4. Councillor Casework items dealt with- 39. - 4. Graffiti Reported and Removed- 8. Fly tips reported for removal- 16. Section 215 -20 (The NAT has asked that these figures be explored in more detail to better understand the problem we have and to assist with the allocation of resources. This will be reflected in the NAT priorities currently being reviewed.

Neighbourhood theme – Cleansing and Environmental issues

The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping, bins on streets and the perception of general cleanliness.

The NAT priorities are currently being reviewed and will reflect these concerns. Hot Spots for Dog Fouling, fly tipping and bins on street, are being identified and are currently being reviewed. In addition to this we are currently identifying the most problematic ally ways with a view to joint work between members of the NAT led by CP services. The Dales has recently purchased a new mobile camera which will be used as part of out work to address these issues, in addition to this the Nat is considering an additional week of action focusing on Sneinton Dale.

The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for litter, bin contamination and fly tipping are being reviewed with a view to setting new NAT priorities. As above the Dales has recently purchased a new mobile camera which will be used as part of out work to address these issues.

The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. Cllrs have committed ACF monies to the development of the Greenway Park, along with being part of a successful WREN bid with Parks. Cllrs worked with Parks to consult with residents on design briefs as part of the recent Family Fun Day the implementation of the improvements is being planned.

A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. These schemes are currently being programmed.

The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Cllrs have hosted a park summit to look at the issues, Parks are working with the users of the windmill park to write a new management plan. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park remains a significant priority for the NAT.

Community engagement

Local Cllrs have a series of Ward Walks and Local Issues meeting planned for 2015/16. New times for some of the ward walks are being planned at the end of a working day. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.

The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people. In addition the local police team are piloting a web based meeting.

The current review of the NAT priorities reflect the need to deal with a number of local problems raised by residents in the last period. They will build on the work that has been achieved over the last year. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to MCO and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.

The Sneinton week of Action this year (w/c 13th July) was a success again. Various crews from all partner agencies cleared 6 tons of waste from peoples gardens, talked to residents and carried out a number of home safety checks, worked with residents to improve their gardens, organised and judged a local good garden competition, organised a family event on the Friday afternoon. The week of action sought to act on the issues raised by local residents so in addition to enforcement activity and the community events, residents were involved in the garden awards. In addition to this STARA organised a residents litter pick.

The NAT and Cllrs are currently considering an additional week of action focused on Sneinton Dale, with a view to working with STARA and the local businesses.

Over the next period Cllrs and the NAT will be out and about consulting on the proposed development of the police station/library on Sneinton Dale,

Working theme – Unemployment

The contract for providing youth employment work in the Area has been awarded to Nottingham City College. Currently provision is being delivered out of the Greenway Centre. The NAT and the NDO has asked that future work be delivered where possible from premises on Sneinton Dale to ensure that those young people who do not easily access these services have that opportunity.

Nottingham City College are currently planning a jobs fair that will be held on their site on Carlton Road. Details to follow.

The NDO is currently seeking the engagement of the Economic Development Team as the NAT priorities as due for review. All Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on. Evidence also suggests that we have a very diverse make up of unemployed people. Future priorities will need to reflect delivery elements to focus on these groups.

No local monitoring Data has been received at the time of writing this report to assess the effectiveness of this programme against agreed targets.

Family and Community Team

The reviewed NAT priorities will reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV, sexual exploitation, their contribution to work with young people around pre employment activity and health and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

The NAT is currently seeking the further involvement of the family and community team and the Local Area Partnership in its work.

Health

The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are being held to review the health priorities of the NAT and to look at the day to day business of tackling health in the Ward in line with the new strategic health plan.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 None

5. LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions) ☒

No ☐

Yes – Equality Impact Assessment attached ☐

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None